2012 DODGE DURANGO

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2012 DODGE DURANGO

Even after a major revamp in 2011, buyers will be excited to learn that the 2012 Dodge Durango still has a few tricks up its sleeve. It continues to evolve new interior appointments such as 2nd-row captain's chairs and a new 2nd-row console with armrest storage and cupholders are available. An available leather-wrapped shift knob has also been added.

Underneath Durango's muscular body, the 5-speed transmission is replaced with the 65RFE 6-speed transmission on V8 models, and over and above, new paint colours add to Durango's allure.

And, dealers will enjoy the simplified Durango model lineup for 2012. The exclusion of the LUX model and re-naming of a few others will make selling and ordering this vehicle easier than before.

Key Reasons To Buy

- Unsurpassed AWD highway fuel efficiency
- Best-in-class V6 towing - 2,812 kg (6,200 lb)
- Best-in-class V8 towing – 3,266 kg (7,200 lb)
- Best-in-class V6 power – 290 hp, 260 lb-ft of torque
- Best-in-class V8 power – 360 hp, 390 lb-ft of torque
- Best-in-class V6 driving range – Over 1,000 km on a single tank of fuel
- Active AWD
- Seven-passenger seating
- Premium interior with soft-touch surfaces
- Distinctive bold Dodge design
- *Ward's* - "10 Best Engines" - 3.6L Pentastar™ V6
- More cargo capacity, power and towing than Ford Explorer

Assembly Location

- Detroit, Michigan

Market Exclusives

- The Pentastar™ VVT V6 engine is the most advanced six-cylinder engine ever produced by the Chrysler Group

2012 Dodge Durango – What's New

After a major revamp in 2011, Dodge Durango continues to improve with new interior appointments as well as an important exterior enhancement.

Inside, new 2nd-row captain's chairs and a new 2nd-row console with armrest storage and cupholders are available. An available leather-wrapped shift knob has also been added for a touch of added panache.

Underneath Durango's capable body, the 5-speed transmission is replaced with the 65RFE 6-speed transmission on V8 models, and over and above, new paint colours add to Durango's allure.

- 6-speed automatic transmission (V8 models)
- 2nd-row captain's chairs with centre console (available)

SUVPS

SAFETY/SECURITY

- Available Xenon HID headlamps with auto levelling (R/T and Citadel)
- SmartBeam™ headlamps adjust to ambient light and oncoming traffic to deliver maximum lighting
- Electronic Stability Program with Brake Assist, All-Speed Traction Control, Electronic Roll Mitigation and Hill Start Assist and Trailer Sway Control
- Standard automatic headlamps turn on at dusk and off at daybreak without driver intervention
- Standard fog lamps
- Available Blind Spot Monitoring System and Rear Cross Path Detection
- Available Forward Collision Warning
- Front active head restraints
- Advanced multistage air bags with standard supplemental front seat-mounted side air bags and supplemental side-curtain air bags
- Ready Alert Braking
- Available rain-sensing automatic wiper system
- Four-wheel disc antilock disc brakes
- Available adaptive cruise control
- Available security alarm
- Available ParkSense® Rear Park Assist System and ParkView® Rear Back-Up Camera
- Tire Pressure Monitoring System
- Rain Brake Support – applies slight pressure and dries the brake disc when wipers are activated
- Available full-time automatic all-wheel drive (AWD)
- Available security alarm
- Double-laminated safety glass

UTILITY

- Available remote start system
- Available power liftgate
- Available Keyless Enter-N-Go™
- Available 2,812-kg (6,200-lb) (V6) and 3,266-kg (7,200-lb) (V8) towing capacities
- Available Skid Plate Group
- Available Trailer Tow Group
- Overhead console featuring power sunroof and power liftgate switches (if equipped)
- Removable, rechargeable LED flashlight
- Electronic Vehicle Information Centre (EVIC)
- Three 12V and one available 115V AC auxiliary power outlet
- Ambient LED lighting throughout the cabin, including front inside door handles and door map pockets
- Available Entry Navigation/Commuter Group (R/T) includes Media Centre 430N with in-dash Garmin® navigation, ParkView® Rear Back-Up Camera and ParkSense® Rear Park Assist System
- Available Rear DVD Entertainment Group (Crew Plus, Citadel and R/T) includes rear-seat overhead console, Rear Seat Video system, two wireless headphones and remote control (R/T requires Entry Navigation/Commuter Group and all models require a power sunroof)
- Available Popular Equipment Group (SXT) includes Media Centre 430 radio, leather-wrapped steering wheel, leather-wrapped shift-knob, ParkView® Rear Back-Up Camera and ParkSense® Rear Park Assist System
- Available Uconnect™/Leather Accents Group (SXT) includes a leather-wrapped steering wheel and shift knob, auto-dimming rearview mirror with microphone, Bluetooth® streaming audio, Uconnect™ Voice Command with Bluetooth® Phone and remote USB port
- 10-speaker Alpine® premium sound system including subwoofer and high-powered 506-watt amplifier (standard on Durango Crew Plus, R/T and Citadel)
- Additional available Media Centre radios (430, 430N and 730N) include AM/FM Stereo with CD/DVD player, audio jack, MP3/WMA capability and available Voice Command, remote USB connection, Bluetooth® streaming audio and GPS navigation
- Available DVD player features input jack for gaming and video and includes a remote control and two wireless headsets
- New available 2nd-row fold-and-tumble captain's chairs
- New available 2nd-row console with armrest storage and cupholders
- Versatile seating with 28 configurations for comfort or cargo including:
  - 7-passenger seating
  - Reclining front and 2nd row seats
  - Up to 2,393L of cargo room
  - 1,028L of cargo volume behind the 2nd row
  - 487L behind the third row
  - Fold-flat front passenger seat (except on Citadel)
  - Fold-flat rear seats
  - Fold-and-tumble 2nd-row seats

SUVPS

VALUE

- 5-year/100,000-kilometre Powertrain Limited Warranty with free towing and 3-year/60,000-kilometre basic bumper-to-bumper coverage
- All-new unibody structure combining hydroformed components with over 50% high strength and ultra high-strength steel for outstanding strength and enhanced NVH control
- Standard SIRIUS® Satellite Radio
- Available Media Centre radios (130, 430, 430N and 730N) include AM/FM Stereo with CD/DVD player, audio jack, MP3/WMA capability and available Voice Command, remote USB connection, Bluetooth® streaming audio and GPS navigation
- Standard tri-zone automatic temperature control
- Standard 6-speaker and available 9-speaker Alpine® audio systems
- Available rear DVD entertainment system
- Available Adaptive Cruise Control Group (R/T) includes Adaptive Cruise Control (ACC) and Forward Collision Warning (FCW) systems. Requires Entry Navigation/ Commuter Group
- Electronic Vehicle Information Centre (EVIC) displays useful information, such as personal settings, outside temperature, compass, audio modes and System Status messages as equipped
- Available Adaptive Cruise Control (ACC)
- Available remote start system
- Available power liftgate
- Available Keyless Enter-N-Go™
- Available 360°-heated steering wheel

PERFORMANCE

- Available Trailer Tow Group IV (SXT, Citadel and R/T) includes 220-amp alternator, heavy-duty cooling, Class IV hitch receiver, 7- and 4-pin wiring harness, rear load-levelling shocks and a full-diameter spare tire (V8 models only)
- Available Skid Plate Group (SXT, Crew Plus, and Citadel) includes skid plates on the fuel tank, transfer case, front suspension and front tow hooks (AWD models only)
- 3.6L Pentastar™ V6 delivers 290 hp @ 6,350 rpm and 260 lb-ft of torque @ 4,300 rpm. Offers EPA estimated 13.0 L/100 km (22) city/8.8 L/100 km (32) highway mpg. Matched with W5A580 five-speed automatic transmission featuring Electronic Range Select (ERS)
- Available 5.7L HEMI® V8 with FuelSaver MDS Technology delivers best-in-class power with 360 hp @ 5,200 rpm and 390 lb-ft of torque @ 4,200 rpm. Offers unsurpassed AWD fuel economy – an EnerGuide 28 highway mpg. Mated with the new 65RFE six-speed automatic featuring Electronic Range Select (ERS) (standard on R/T and available on Crew Plus and Citadel)
- Best-in-class standard and available towing in 2012: 2,812 kg (6,200 lb) with Pentastar® V6 when properly equipped and 3,266 kg (7,200 lb) with 5.7L HEMI® when properly equipped
- Trailer Sway Damping (all models) and Tow/Haul button (on V8 models) all for improved vehicle performance and shifting when trailer towing, heavy-hauling or mountainous terrain
- Choice of single-mode full-time AWD transfer case or an available full-time automatic all-wheel drive (AWD) with two-speed transfer case with low range (V8 only) and Neutral settings (AWD models)
- Hill Start Assist and Trailer Sway Control
- Short/long arm front suspension and isolated multilink rear suspension for optimum level of handling control and ride comfort
- Available heavy-duty engine cooling

STYLING

- Sleek Dodge design with signature split-crosshair grille and forward-leaning profile for an aggressive and muscular personality
- Four models available:
  1. SXT
  2. Crew Plus
  3. R/T
  4. Citadel
- Wheel lineup:
  - 18-inch painted aluminum wheel – Standard on Durango SXT
  - 20-inch satin carbon painted aluminum wheel – Standard on Durango R/T
  - 20-inch polished aluminum wheel – Standard on Durango Crew Plus
  - 20-inch aluminum chrome-clad wheel – Standard on Durango Citadel
- Rear spoiler
- Two-piece front and rear fascias with body colour matching top and black bottom
- Available chrome-tipped 3.5" dual exhaust (V8 models)
- Sapphire blue ambient LED lighting throughout the cabin including front inside door handles and door map pockets
- Available Nappa leather trim with French seams
- Available leather or cloth heated and ventilated front seats and heated 2nd-row seats

Model Lineup

SXT

Selected Standard Equipment:

- 3.6L Pentastar™ V6 (290 hp and 260 lb-ft of torque) with 5-speed automatic
- All-wheel drive
- Seven-passenger premium cloth seating
- 18-inch aluminum wheels
- Uconnect™ hands-free phone
- Electronic Stability Control with Hill Start Assist, Ready Alert Braking, All-Speed Traction Control, Brake Assist and Rain Brake Support
- Dual-zone automatic temperature control
- Fog lamps and automatic headlamps
- Power, heated exterior mirrors
- Tilt/telescoping steering wheel with cruise and audio controls
- Media Centre 130 with six speakers and auxiliary jack
- SIRIUS® Satellite Radio with one-year subscription
- Active front head restraints
- Advanced front, front and rear side curtain air bags
- Four-wheel disc antilock brakes
- 60/40 fold/tumble 2nd-row reclining seat; fold-flat front passenger seat; 50/50 split-folding 3rd-row seat
- EVIC personalization, red glow rings on speedometer and tachometer

AVAILABLE OPTIONS

- Skid Plate Group (SXT, Crew Plus, Citadel)
- 20-inch aluminum wheels (SXT)
- Trailer Tow Group IV (Crew Plus, R/T, Citadel)
- Popular Equipment Group (SXT)
- 2nd-Row fold-and-tumble captain's chairs (SXT, Crew Plus, R/T, Citadel)
- Bright Side Roof Rails (SXT)
- Rear DVD Entertainment Centre (Crew Plus, Citadel)
- Media Centre 430N (Crew Plus, R/T)
- Media Centre 730N (Crew Plus, R/T)
- Entry Nav/Commuter Group (R/T)
- Adaptive Cruise Control Group (R/T)
- Technology Group (Crew Plus)
- Leather Accents Group (SXT)
- Power Sunroof (SXT, Crew Plus, R/T)

Model Lineup

CREW PLUS

Differences/upgrades vs. SXT Plus:

- Premium leather-faced seating
- 20-inch polished aluminum wheels
- Heated first- and second-row seats
- Power liftgate, remote start, security alarm
- Bright door handles , grille and exterior mirrors
- Chrome roof rack rails with integrated stowable crossbars
- Cargo compartment cover

CITADEL

Differences/upgrades vs. Crew Plus:

- 20-inch chrome-clad aluminum wheels
- Nappa leather-faced seating with perforated inserts
- Ventilated front seats, power 8-way passenger seat
- Sunroof
- SmartBeam™ HID auto-levelling headlamps
- Blind Spot Monitoring/Rear Cross Path Detection
- Adaptive Cruise Control/Forward Collision Warning
- Power heated tilt/telescoping steering wheel
- Media Centre 730N with 6.5-inch touch screen, 20-GB HDD and enhanced GPS navigation

PERFORMANCE MODEL – R/T

Selected Standard Equipment:

- 5.7L HEMI® VVT V8 (360 hp and 390 lb-ft of torque) with FuelSaver MDS and 6-speed automatic
- Performance steering and suspension (lowered 20 mm)
- Premium leather-faced seats with R/T embroidered seats
- Seven-passenger seating
- Body colour grille, fascia, wheel lips and mouldings. Dual zone automatic temperature control
- 20-inch polished aluminum wheels with mineral grey pockets
- SmartBeam™ HID auto-levelling headlamps
- Uconnect™ hands-free with voice command
- Power eight-way driver/passenger seat with four- way lumbar
- Media Centre 430 with 6.5-inch touch screen
- SIRIUS® Satellite Radio with 1-year subscription
- Leather-wrapped power tilt/telescoping steering wheel
- Heated first- and second-row seat
- 50/50 split-folding 3rd row
- Keyless Enter-N-Go™
- Power liftgate, remote start, security alarm
- Universal garage door opener

2012 FUEL ECONOMY		
Fuel Economy L/100 KM (MPG)	City	Highway
3.6L Pentastar™ V6 with automatic	13.0(22)	8.8(32)
5.7L HEMI® VVT V8 with automatic	16.6(17)	10.0(28)

Product Presentation

During the Product Presentation, you work as an advisor by matching vehicle features to a customer's SUVPS buying motivations. Focus the conversation on the key features that will influence your particular customer's purchase decision. For each feature, remember to emphasize the benefits to the customer – the reasons why Durango is their best purchase choice. Some features may be optional or not available on some models. Consult the Features, Options & Package Groups charts or the Code Guide to determine the availability of specific Durango features.

FRONT

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
NEW DODGE EXTERIOR DESIGN	
• Bold crosshair grille • Front and rear fascias with body colour top and black bottom (SXT, Crew Plus and Citadel) • Forward-leaning profile • Aggressive, sculpted body	• Creates an exciting, athletic and modern image
SMARTBEAM™ HEADLAMPS	
• Automatic variable high-beam adjustment in response to ambient light and surrounding traffic	• Deliver maximum lighting during dark driving conditions • No driver interaction required
STANDARD AUTOMATIC HEADLAMPS	
• Automatically turn on in low light conditions and off in situations when light is adequate	• Ensure optimal lighting without driver intervention
FOG LAMPS	
• Typically used at low speed to increase the illumination directed toward the road surface • Provide a wide beam of light with a sharp cutoff	• Provide increased road surface illumination and cut down on glare in low-visibility conditions such as fog and snow
FORWARD COLLISION WARNING	
• The system uses forward-facing radar sensors to detect when the vehicle may be approaching another vehicle or large obstacle too rapidly • If enabled by the driver, when detecting a potentially hazardous situation, it alerts the driver by sounding a chime and displaying a visual message in the Electronic Vehicle Information Centre so the driver can determine what action must be taken to prevent a collision • The system is always active unless disabled in the EVIC by the driver	• Helps make the driver aware of potential frontal collisions
ACTIVE FRONT HEAD RESTRAINTS	
• Designed to help prevent or reduce the extent of injuries to the driver and front passenger in certain types of rear-end impacts • Help slow the velocity of the head as it moves backward in the event of a rear impact • When deployed, the front half of the head restraint extends forward to minimize the gap between the back of the head and the head restraint	• Help protect the driver and front passenger (reducing the risk of a whiplash injury) in the event of a rear impact • They can also be tilted forward and backward for increased comfort
ADVANCED MULTISTAGE AIR BAGS	
• Driver and front-passenger air bags deploy during a severe frontal or near-frontal impact	• Provide nearly instantaneous occupant protection by matching air bag output to crash severity
SUPPLEMENTAL SIDE-CURTAIN AIR BAGS	
• Housed in the headliner just above the side windows • Each side has its own impact sensor in order to autonomously trigger on the side where the impact occurs	• Extend protection to front and rear outboard passengers

Product Presentation

FRONT

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
5.7L HEMI® VVT V8 ENGINE	
• 360 hp @ 5,200 rpm and 390 lb-ft of torque @ 4,250 rpm • FuelSaver MDS Technology will turn off fuel consumption in four cylinders when V8 power is not needed • Variable Valve Timing (VVT) • Estimated fuel economy is 17/28 city/hwy • Towing capacity is 3,266-kg (7,200-lb) – Best in class	• Provides impressive performance and fuel economy • Offers pride of owning a legendary engine
3.6L PENTASTAR™ V6 ENGINE	
• 290 hp @ 6,350 rpm and 260 lb-ft of torque @ 4,300 rpm • Estimated 22 city/32 hwy (AWD) • Small, light design • Aluminum dual overhead cam V6 with dual variable valve timing • Matched with a 5-speed automatic transmission with Auto/Stick™ • Towing capacity is 2,812 L (6,200 lb) – Best-in-class	• Designed to improve fuel efficiency, horsepower and torque
5-SPEED AUTOMATIC TRANSMISSION	
• Standard on 3.6L Pentastar™ VVT V6 engine • New 6-speed automatic standard on 5.7L HEMI® VVT V8 engine	• Adjusts shifting style using adaptive electronics that monitor individual driving characteristics
INDEPENDENT FRONT AND REAR SUSPENSION	
• Independent front and link-coil rear suspension	• Provides a smoother ride for better handling
AVAILABLE HID HEADLAMPS WITH AUTO-LEVELLING	
• Generate light at a higher temperature producing a light closer to natural sunlight • Auto-levelling feature adjusts the headlamps according to load weight • Standard for R/T and Citadel • Automatic variable high-beam adjustment in response to ambient light and surrounding traffic	• Generate two times more light than halogen headlamps • Provide crisp, bright lighting for night driving • Use less power for greater efficiency • Deliver maximum lighting during dark driving conditions • No driver interaction required
FULL-LENGTH SIDE-CURTAIN AIR BAGS FOR ALL ROWS	
• Housed in the headliner just above the side windows • Each side has its own impact sensor in order to autonomously trigger on the side where the impact occurs	• Extend protection to front and rear outboard passengers
NEW 65RFE SIX-SPEED AUTOMATIC TRANSMISSION	
• Features Electronic Range Select (ERS) • Mated with the 5.7L HEMI® V8 engine	• Lets the driver manually upshift and downshift for more precise control of the vehicle in hilly conditions
TWO AVAILABLE FOUR-WHEEL-DRIVE SYSTEMS	
• Full-Time 4WD System: - Features a single mode transfer case and a centre differential in the transfer case - May be engaged on all surfaces including dry pavement • Full-Time 4WD System with Low Range: - Features a transfer case providing an unequal front/rear torque split and a centre differential in the transfer case - May be engaged on all surfaces - Can be switched to part-time four-wheel drive - Features a low range for severe conditions	• Provides an unequal front/rear torque split • Allows the front and rear wheels to turn at different speeds • Allows the front and rear wheels to turn at different speeds • Centre differential can be locked, sending equal power to the front and rear axles

Product Presentation

DRIVER SIDE

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
READY ALERT BRAKING	
• This electronic brake control feature can help reduce stopping distances in an emergency situation • When a foot is lifted off the accelerator pedal abruptly, the braking system applies a slight amount of brake pressure in order to apply the brakes more quickly if necessary	• Full braking power is available more quickly, which may help to reduce stopping distances
FOUR-WHEEL DISC ANTILOCK BRAKING SYSTEM (ABS)	
• Monitors and compares wheel speed to vehicle speed • Automatically modulates brake pressure during hard braking to prevent wheel lockup	• Provides improved steering control under extreme braking and/or slippery conditions
ELECTRONIC STABILITY CONTROL (ESC)	
• Compares the driver's intended course with the vehicle's actual course and then compensates for differences • Senses when a vehicle is starting to spin (oversteer) or plow (understeer) • Helps to correct the vehicle's course by automatically adjusting the throttle and applying the brakes at individual wheels	• Automatically helps/assists driver in maintaining control of their vehicle during extreme steering manoeuvres • Provides added driving confidence, particularly in rain and snow
BRAKE ASSIST	
• Overcomes the tendency of not applying the brakes hard enough in an emergency braking situation by using the ESC system to instantly apply the maximum available brake pressure • A component of the ABS/ESC system	• Helps vehicle stop sooner in emergency situations by reacting faster than the driver is able to apply maximum brake pedal pressure • Helps provide the shortest possible stopping distance in emergency braking situations
ALL-SPEED TRACTION CONTROL	
• Monitors the amount of wheelspin of each of the driven wheels • Applies brake pressure to the slipping wheel(s) and reduces engine power to provide enhanced acceleration and stability • A component of the ABS/ESC system	• Helps reduce wheel slip as the vehicle is accelerating • Provides increased driving confidence on all road surfaces, but especially on sand and gravel as well as wet and snowy roads
ELECTRONIC ROLL MITIGATION	
• Monitors the driver's steering wheel input and the speed of the vehicle to sense the potential for wheel lift • Detects when the sudden buildup of lateral force during a severe turn or evasive manoeuvre can cause the vehicle to start to tip • Applies the brakes with a high burst of pressure to cause the outside tire to slip and the vehicle's weight to transfer back over the inside tires and helps keep all four tires solidly on the ground • A component of the ABS/ESC system	• Provides an enhancement to the Electronic Stability Control to help reduce the likelihood of a vehicle side rollover • Reduces the chance of a rollover in sudden manoeuvres and evasive events • Provides additional security and confidence by keeping all four tires solidly on the ground • Especially useful in vehicles with a higher centre of mass such as SUVs and pickup trucks
AVAILABLE TRAILER SWAY CONTROL	
• Enhancement to ESC • The ESC yaw sensor recognizes when there are alternating forces on the vehicle that aren't caused by steering input • The sway could be caused by strong wind gusts or an improperly loaded trailer • Trailer Sway Control activates stabilizing effects by using brake pressure on alternating wheels to help stabilize the vehicle's path and, if necessary, adjusts the electronic throttle to help bring the vehicle and trailer under control	• Reduces trailer sway and provides improved trailer stability • Contributes to increased towing safety, driver assurance and confidence

Product Presentation

DRIVER SIDE

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
HILL START ASSIST	
• Enhancement to ESC • Automatically maintains brake pressure when driver releases the brake pedal while driving uphill • Prevents vehicle rollback on a steep grade when the driver is transitioning from the brake to the accelerator	• Reduces trailer sway and provides improved trailer stability • Contributes to increased towing safety, driver assurance and confidence
ADAPTIVE CRUISE CONTROL	
• A sensor in the lower fascia detects vehicles ahead and automatically adjusts vehicle's cruising speed to maintain a preselected following distance	• Enhances safety and convenience by reducing the need to manually accelerate and brake with changes in traffic flow
AVAILABLE SECURITY ALARM	
• Monitors door- and liftgate-ajar switches and the ignition circuit for unauthorized entry	• Deters vandalism and theft and can possibly lower insurance premiums • Adds to driver peace of mind
AVAILABLE REMOTE START SYSTEM	
• Conveniently starts engine from outside the vehicle by using the remote keyless entry fob • Operates when vehicle is locked and transmission is in Park • Includes a backup safety feature that turns off the vehicle after a predetermined period of time	• Offers the convenience of starting the engine from outside the vehicle • Maintains security by requiring vehicle to be locked and windows raised • Will warm or cool the interior prior to passengers entering the vehicle (if the HVAC controls were left on at last engine shutdown)
AVAILABLE KEYLESS ENTER-N-GO™	
• Vehicle automatically detects the key fob when near, allowing the driver to lock/unlock and start the vehicle without removing the key fob from a pocket or purse • To turn on the ignition, the shift lever must be in Park or Neutral and the driver simply pushes the Go button once while depressing the brake pedal • The engine may be turned off by pushing the Go button when the vehicle is in Park • The system may be operated through the EVIC and programmed to provide an audible chirp and flashing light to indicate the door or liftgate has been locked/unlocked	• Convenient and easy to use
18- AND 20-INCH ALUMINUM WHEELS	
• 18-inch aluminum wheels standard on SXT • 20-inch aluminum wheels are standard on Crew Plus, R/T and Citadel models	• Enhance the aggressive, solid stance of Durango
AVAILABLE HEATED STEERING WHEEL WITH INTEGRATED AUDIO/EVIC CONTROLS	
• Steering wheel warms with the touch of a button • Automatically shuts off when steering wheel is warmed to a preset temperature • Steering wheel-mounted controls allow easy manipulation of the radio, vehicle status, personalization settings, the navigation system and Uconnect™ (if equipped)	• Integrated controls allow manipulation without the driver having to take eyes off the road or hands off the steering wheel • Offers an elevated level of comfort and convenience
RAIN BRAKE SUPPORT	
• Applies a slight amount of brake pressure in order to apply the brakes more quickly if necessary • Dries the brake when wipers are activated	• Full braking power is available more quickly, which may help to reduce stopping distances

Product Presentation

REAR

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
AVAILABLE PARKSENSE® REAR PARK ASSIST SYSTEM	
• Uses ultrasonic sensors built into the rear bumper fascia to detect objects at the rear of the vehicle that may be out of the line of sight • When the vehicle is shifted into Reverse, sound wave signals are emitted and will detect stationary objects behind the vehicle that are at least 254 millimetres (10 inches) high • Audio and visual warnings are activated as vehicle approaches object	• Assists in detecting objects behind the vehicle when backing up or parking
AVAILABLE PARKVIEW® REAR BACK-UP CAMERA	
• The image from a small, wide-angle camera is displayed through the radio screen • Creates a view of what is immediately behind the vehicle • Operates when the transmission is in Reverse	• Further assists the driver in determining if an obstacle is in the rear path of the vehicle when manoeuvring in tight spaces in Reverse by adding a visual of the area
TOWING	
• Best-in-class standard and available towing • 3,266-kg (7,200-lb) maximum towing capacity on V8 models (when properly equipped) • 2,812-kg (6,200-lb) maximum towing capacity on V6 models (when properly equipped)	• Best in class • Best in class
AVAILABLE SKID PLATE GROUP	
Includes: • Skid plates for the fuel tank and transfer case • Two front tow hooks	• Helps protect the fuel tank and transfer case from ruts, rocks and debris
AVAILABLE POWER LIFTGATE	
• Liftgate may be opened via interior controls or remote • Standard on Durango R/T, Crew Plus and Citadel models	• Allows for quick, easy, rear liftgate access without ever having to touch the door
AVAILABLE TRAILER TOW GROUP	
• Includes a Class IV receiver hitch, 7- and 4-pin wiring harness and the Heavy-Duty Service Group	• Provides all the necessary equipment required for heavy-duty towing needs
REMOVABLE/RECHARGEABLE LED FLASHLIGHT	
• Cargo lamp doubles as a rechargeable LED flashlight that snaps in and out of its housing • When in the housing, the flashlight illuminates the cargo area • Recharges automatically when stored in the housing	• Provides the convenience of a flashlight without storage or battery concerns • Always charged and ready for use • Also serves as a cargo lamp
AVAILABLE DUAL EXHAUST (HEAT AND V8 MODELS)	
• Uniquely styled to make two 3.5-inch exhaust pipes visible through the rear bumper	• Designed and tuned for optimal engine performance
AVAILABLE TRAILER TOW GROUP	
• 220-amp alternator • Heavy-duty cooling • Class IV hitch receiver • 7- and 4-pin wiring harness • Rear load-levelling shocks • Full-diameter spare tire	• Provides all the necessary equipment required for heavy-duty towing needs

Product Presentation

PASSENGER SIDE

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
CHILD SEAT ANCHOR SYSTEM (LATCH)	
• LATCH is a system for mounting a child seat • Lower child seat anchors and upper tether anchors	• Helps ensure safe and proper installation of LATCH-compatible aftermarket child seats
TIRE PRESSURE MONITORING WARNING LAMP	
• Automatically checks the level of air pressure in all four tires and displays a warning lamp in the instrument cluster if pressure becomes too low	• Monitors tire pressures in all road conditions • Notifies driver of tire pressure loss • Helps owners maintain proper tire pressure for safe vehicle operation
AVAILABLE BLIND SPOT MONITORING SYSTEM	
• Warns the driver when another vehicle enters side blind spots • The detection zone covers approximately one lane over on both sides of the vehicle • Includes two radar-based sensors located behind the rear bumper fascia	• Assists driver in making safer lane changes • May help avoid collision when vehicle is backing up by alerting driver to potential obstacles or other vehicles

INTERIOR

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
AVAILABLE HEATED AND VENTILATED SEATS	
• Provide warmth and comfort on cold days for driver, front and second-row passengers • Ventilated seats reduce the temperature on front seat insert surfaces	• Provide a luxurious level of comfort
7-PASSENGER SEATING	
• Fold-flat front passenger seat (standard on models not equipped with heated/ventilated seat option) • Fold-and-tumble second-row seats with reclining seatbacks • Fold-flat third-row seats (third-row seat head restraints may be folded down remotely via a button on the centre stack)	• Offers spacious seating options for family and friends
ELECTRONIC VEHICLE INFORMATION CENTRE (EVIC)	
• The EVIC is interfaced with steering wheel-mounted controls, including the navigation system (if equipped), Uconnect™ Voice Command (if equipped), radio, vehicle status and personalization settings • It allows the driver to display useful information, such as personal settings, outside temperature, compass, audio modes and System Status messages as equipped	• Makes viewing and selecting information easy and convenient for the driver • Provides a wide range of information to the driver, as well as the flexibility to customize the information viewed • Customizable features to suit drivers' needs
STANDARD TRI-ZONE AUTOMATIC TEMPERATURE CONTROL	
• Allows passengers to set their zone's temperature independent of other zone temperatures • Employs infrared sensors to measure the surface temperature of each zone	• Adds to overall passenger comfort and convenience
EXPANSIVE CARGO ROOM	
• 2,393L of cargo space available behind the front row with rear seats folded • 1,351L behind the second row • 487L behind the third row	• Offers the flexibility for accommodating a wide range of cargo-carrying needs

Product Presentation

INTERIOR

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
ALPINE® AUDIO SYSTEMS	
• Premium True Matrix surround sound system infuses a full, realistic sound experience • 6-speaker system is standard • Available 9-speaker system with 506-watt amplifier and subwoofer offers an even broader sound experience • Feature segment-exclusive Euphony™ Automobile adaptive playback technology	• Set a new high quality standard for audio enjoyment
ALARM SYSTEM	
• Monitors doors, ignition and trunk cylinders for unauthorized entry • Sounds horn and flashes lamps when activated • Activates if key cylinders are broken during a theft attempt	• Helps deter theft and may help lower insurance premiums • Contributes to peace of mind
OVERHEAD CONSOLE	
• Includes courtesy/reading lights, garage door opener and EVIC (if equipped), power sunroof and power liftgate controls	• Multiple controls are grouped in one centralized area to maximize driver convenience
STANDARD UCONNECT™ VOICE COMMAND WITH BLUETOOTH® PHONE	
• Voice-activated, hands-free communication system using Bluetooth® technology • Places and receives calls through the vehicle's speakers • Operates conveniently as long as the user's phone is located anywhere in the vehicle	• Allows driver to keep hands on the wheel and eyes on the road while making and receiving calls • No additional monthly fees other than your current wireless phone bill
AVAILABLE POWER SUNROOF	
• Features vent, tilt and slide features • One-touch opening and closing	• Gives Durango a fun and sporty look • Provides ventilation and light
AVAILABLE REAR DVD ENTERTAINMENT SYSTEM	
• Includes headliner-mounted 8-inch colour screen with remote control and two wireless infrared headsets • Auxiliary audio/video RCA jacks allow display from a camera, a game or to play music from an MP3 player	• Offers additional entertainment options for rear-seat passengers
AVAILABLE UCONNECT™ STUDIOS	
• Features SIRIUS® Satellite Radio - Offers over 130 channels of music, sports, news and entertainment, most of which are commercial-free - Includes one year of subscription-based service	• Offer an incredible selection of digital-quality entertainment
AUXILIARY POWER OUTLETS	
• 12-volt outlet • Available 115-volt AC auxiliary power outlet available	• Can remotely power cellular phones, laptop computers and personal handheld devices
UCONNECT™ (MEDIA CENTRE 430 RADIO)	
Features: • 6.5-inch touch-screen display • 28-GB hard drive allows storage of photos, playlists and digital music files • Single-disc CD/DVD player • Audio jack for plugging in portable audio devices and playing music through the vehicle's speakers • Remote USB port (if equipped with Uconnect™ Voice Command with Bluetooth® Phone)	• Provides a wide range of available entertainment, with powerful storage capacity for digital audio and photo files • Uconnect™ Voice Command offers hands-free phone communications and voice control over the radio and music devices connected to the remote USB port • USB port allows a compatible music device, such as an iPod® or USB stick, to stream music

Product Presentation

INTERIOR

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
AVAILABLE UCONNECT™ NAVIGATION (MEDIA CENTRE 430N TOUCH-SCREEN NAVIGATION RADIO)	
Features: • 6.5-inch touch-screen display with award-winning Garmin® GPS navigation • SIRIUS® Satellite Radio delivers over 130 channels, many featuring commercial-free music, sports, news, talk and entertainment • The first year of service is included for all SIRIUS® services • 28-GB hard drive allows storage of photos, playlists and digital music files • Single-disc CD/DVD player (DVD movies play when the transmission is in Park) • Audio jack for plugging in portable audio devices and playing music through the vehicle's speakers • Available Uconnect™ Voice Command with Bluetooth® phone • Remote USB port (if equipped with Uconnect™ Voice Command with Bluetooth® phone) SIRIUS® Satellite Radio: SIRIUSXM and all related marks and logos are trademarks of SIRIUSXM Radio Inc. and its subsidiaries. SIRIUS Radio requires a subscription, sold separately after trial subscription included with vehicle purchase. Prices and programming are provided by SIRIUS and are subject to change. Subscriptions governed by SIRIUS Terms & Conditions available at www.siriuscanada.ca. Other fees and taxes apply. Service available in Canada: see www.siriuscanada.ca.	• Provides a wide range of available entertainment, with powerful storage capacity for digital audio and photo files • Uconnect™ Voice Command offers hands-free phone communications and voice control over the radio and music device connected to the remote USB port • USB ports allows a compatible music device, such as an iPod® or a USB device, to stream music
MEDIA CENTRE 730N TOUCH SCREEN WITH NAVIGATION	
Features: • Voice Command capability for navigation system • 6.5-inch touch-screen display with enhanced GPS navigation • Dead reckoning and voice command • 6.5-inch touch-screen display with award-winning Garmin® GPS navigation • SIRIUS® Satellite Radio delivers over 130 channels, many featuring commercial-free music, sports, news, talk and entertainment • The first year of service is included for all SIRIUS® services • 20-GB hard drive allows storage of photos, playlists and digital music files • Single-disc CD/DVD player (DVD movies play when the transmission is in Park) • Audio jack for plugging in portable audio devices and playing music through the vehicle's speakers • Available Uconnect™ Voice Command with Bluetooth® phone • Remote USB port (if equipped with Uconnect™ Voice Command with Bluetooth® phone) SIRIUS® Satellite Radio: SIRIUSXM and all related marks and logos are trademarks of SIRIUSXM Radio Inc. and its subsidiaries. SIRIUS Radio requires a subscription, sold separately after trial subscription included with vehicle purchase. Prices and programming are provided by SIRIUS and are subject to change. Subscriptions governed by SIRIUS Terms & Conditions available at www.siriuscanada.ca. Other fees and taxes apply. Service available in Canada: see www.siriuscanada.ca.	• Provides a wide range of available entertainment, with powerful storage capacity for digital audio and photo files • Uconnect™ Voice Command offers hands-free phone communications and voice control over the radio and music devices connected to the remote USB port • USB ports allows a compatible music device, such as an iPod® or a USB device, to stream music

Product Presentation

INTERIOR

DURANGO FEATURES/FUNCTIONS	CUSTOMER BENEFIT
AVAILABLE UCONNECT™ (MEDIA CENTRE 130 CD/MP3 RADIO)	
Features: • SIRIUS® Satellite Radio delivers over 130 channels, many featuring commercial-free music, sports, news, talk and entertainment • The first year of service is included • Single-disc CD/DVD player • Audio jack for plugging in portable audio devices and playing music through the vehicle's speakers • Available Uconnect Voice Command with Bluetooth® phone includes a remote USB port • USB port allows you to plug in a USB music device to stream music • Uconnect™ Voice Command offers hands-free voice control over phone communications and connected music devices • Provides outstanding convenience and ease of use by combining entertainment and communication features with voice-dialogue operation, allowing the driver to keep hands on the wheel and eyes on the road	• Provides outstanding convenience and ease of use by combining entertainment and communication features with voice-dialogue operation, allowing the driver to keep hands on the wheel and eyes on the road
NEW AVAILABLE 2ND-ROW FOLD-N-TUMBLE CAPTAIN'S CHAIRS	
• Individual seating for 2nd-row passengers • Fold-n-tumble design • Provide a luxurious level of comfort • For easy cargo-carrying of large loads	• Provide a luxurious level of comfort • For easy cargo-carrying of large loads
NEW AVAILABLE 2ND-ROW CONSOLE	
• Includes armrest storage • Features two cup holders and storage tray • Adds a more individualized passenger experience	• Adds a more individualized passenger experience

2012 DODGE DURANGO

DELIVERY CHECKLIST

PRE-DELIVERY

- ❑ Vehicle is equipped as indicated in the contract of sale
- ❑ Vehicle interior/exterior clean
- ❑ Delivery appointment verified (if applicable)
- ❑ Vehicle and customer paperwork prepared
- ❑ Vehicle is ready for delivery
- ❑ Applicable arbitration and CAMVAP materials in glove box
- ❑ Preset radio, clock and owner's address in Navigation system (if so equipped)

DELIVERY

To be reviewed/demonstrated and checked (if equipped) by Sales Consultant with customer present.

REAR

- ❑ Power liftgate
- ❑ Removable LED flashlight
- ❑ Skid Plate Group
- ❑ Trailer Tow Group
- ❑ Locating the jack/spare tire
- ❑ ParkSense® Rear Park Assist System
- ❑ Towing capacity
- ❑ Trailer Sway Control

PASSENGER SIDE

- ❑ Blind Spot Monitoring System
- ❑ Reclining rear seats
- ❑ 60/40 split fold-flat rear-seat operation
- ❑ Tire Pressure Monitoring System
- ❑ Child Seat Anchor System (LATCH)

FRONT

- ❑ 3-Year/60,000-Kilometre Basic Bumper-To-Bumper Warranty with Roadside Assistance
- ❑ 5-Year/100,000-Kilometre Powertrain Limited Warranty
- ❑ Corrosion Protection Warranty
- ❑ Forward Collision Warning
- ❑ Front active head restraints
- ❑ SmartBeam™ headlamps
- ❑ Suspension system
- ❑ AWD
- ❑ Safety checks outside the vehicle (tires, lamps, etc.)

DRIVER SIDE

- ❑ Vehicle security system
- ❑ Remote start system
- ❑ Keyless Enter-N-Go™
- ❑ Sentry Key® antitheft engine immobilizer
- ❑ Heated steering wheel
- ❑ Power-heated exterior mirrors
- ❑ Auto-dimming rearview mirror
- ❑ Adaptive cruise control
- ❑ 4-wheel disc ABS
- ❑ Electronic Stability Control
- ❑ Electronic Roll Mitigation
- ❑ Traction Control
- ❑ Brake Assist
- ❑ Ready Alert Braking
- ❑ Power adjustable pedals
- ❑ Hill Start Assist
- ❑ Hill Descent Control
- ❑ 4WD operation

❑ Vehicle is equipped as agreed upon

INTERIOR

- ❑ Advanced multistage front air bags
- ❑ Supplemental side-curtain air bags
- ❑ Six- or eight-way power driver seat
- ❑ Heated front seats
- ❑ Tilt steering column
- ❑ Steering wheel-mounted audio controls
- ❑ Electronic Vehicle Information Centre
- ❑ Overhead console
- ❑ Tri-zone automatic temperature control
- ❑ Uconnect™ Voice Command
- ❑ SIRIUS® Satellite Radio
- ❑ Media Centre Radio (Uconnect™ Navigation and SIRIUS® Satellite Radio)
- ❑ 12-volt and 115-volt power outlets
- ❑ DVD rear entertainment system
- ❑ Power sunroof operation

OWNERSHIP EXPERIENCE

- ❑ User Guide/Owner's Manual DVD
- ❑ Maintenance schedule (performance service recommendations)
- ❑ 24-hour Towing Assistance benefits
- ❑ Service and Parts Department introduction and business hours
- ❑ Mopar® Parts & Accessories
- ❑ Appearance Care (refer to DVD for details)
  - Exterior
  - Interior
  - Wheels
  - Headlights

POST-DELIVERY

Customer's preferred contact phone numbers:

Primary: _____

Secondary: _____

Email address: _____

Customer's preferred time of contact: _____

Customer's first service appointment:

Date: _____

Time: _____

CUSTOMER ACKNOWLEDGMENT

I acknowledge that all items checked above have been reviewed with me.

Customer/Date

SALES CONSULTANT

All items checked above have been reviewed with the customer.

Sales Consultant/Date